Job Description: IT Consultant (Foundation - Senior)

Fairland provide IT services to all sectors of the market, though we mainly focus on hospitality venues. We provide backend and client facing services to enable businesses to run or offer critical systems, such as compute (physical/virtual/hybrid/cloud), networking (LAN/WLAN/WAN), security (Firewalls), CCTV, IPTV (in room & digital signage) and VoIP.

We are looking for IT Consultants to work within our select consulting team, both at junior and senior levels.

As an experienced professional, you will be working with our clients or their stakeholders directly to analyse, plan, deliver and support technology projects that can help our clients meet their strategic/transformation goals, improve efficiency or security, and overcome technology-related challenges, as well as working with in-house technical teams to ensure consistency of use, among other duties.

Your ability to communicate understandable technical information to non-technical stakeholders will be critical to the success of the projects you work on, as is the documentation you provide. So, if you have a passion for the latest tech, approachable personality, a knack for problem-solving, and possess strong analytical skills, you're the perfect fit for us!

Reports to:

- Chief Technology Officer (CTO)

Your responsibilities will include:

- Understanding the client's requirements to develop proposals and suggest solutions to help them meet their business objectives
- Assessing the current IT systems and infrastructure of clients to identify areas for improvement and optimisation
- Collaborating with clients to understand their business objectives and provide strategic IT recommendations that align with their goals
- Determining project requirements and goals, defining the scope of the engagement, and planning timelines
- Leading IT projects from inception to completion, managing resources, timelines, and budgets effectively
- Advising on cybersecurity measures and data protection best practices to safeguard critical information and systems
- Evaluating new technologies and software applications, recommending the most suitable solutions for clients' needs
- Providing training and support to clients' IT teams to ensure successful implementation and adoption of IT solutions
- Staying updated with industry trends, emerging technologies, and best practices, sharing insights with clients to drive continuous improvement
- Working in a team of consultants and support personnel on various engagements

Key Requirements:

- Depending on your level of entry, we would prefer 3 to 10 years of experience (Foundation / Senior), preferably in a technology-based firm.
- You have proven experience as an IT Consultant or similar role, demonstrating successful project management and client engagement.
- You possess sound / robust knowledge in technologies such as virtualisation, Local, Wireless, & Wide Area Networks, storage solutions, cybersecurity, Windows Server and disaster recovery, as well as network administration and an understanding of cloud computing.
- You have strong problem-solving skills and the ability to analyse complex IT challenges to develop effective solutions.
- You have excellent communication and interpersonal skills to collaborate with clients and cross-functional teams, including report writing and documentation.
- You have the ability to work independently, prioritise tasks, and deliver results in a fast-paced environment.
- You have a passion for technology and a commitment to continuous learning.
- You have relevant professional certifications (e.g. Cisco CCNA, Microsoft Certified Solutions Expert, VMware VCP-DCV).

Work conditions:

- Travel can feature within the working day.
- Periods working away from home, both in the UK and Abroad, are sometimes required.
- A Passport with the ability to travel to countries in the EU as well as the US.
- Usual working hours are 9:00 to 18:00
- Location of work – will either be client site, office or from home on occasions when agreed by manager.

Remuneration:

- Will be relevant to your entry level but will be above market average.
- Senior consultants can expect a six-figure package & expense account.
- Twenty-two days holiday plus Bank Holidays. Total 30 days.
- Private Healthcare
- Enhanced Pension Contributions

Environment:

- You will work closely with our internal team, building relationships with clients & key suppliers – occasionally attending events/ lunches/ team building etc.
- Your views & ideas will be considered as we work collaboratively and encourage our team to take ownership of projects with Managers available to support & guide where appropriate.